VASANTA COLLEGE FOR WOMEN

Admitted to the Privileges of Banaras Hindu University

KFI, Rajghat Fort, Varanasi

INTERNAL QUALITY ASSURANCE CELL (IQAC)

CRITERION - I

1.4 : FEEDBACK SYSTEM

1.4.1 : Feedback Analysis

Feedback analysis: 2022-23

The feedbacks from all the stake holders (students, parents, alumni, teaching and non-teaching staff) were collected and analysed meticulously to determine the needful actions to be taken for the overall betterment of the institution.

• Students are highly satisfied with the syllabus covered by teacher through online/offline classes, teacher's class preparation, teacher's ability of communication, teaching-approach, fairness of internal evaluation process, opportunities provided by the college, teacher's ability to illustrate concepts and to identify student's strength and encourage them, availability of teachers during online teaching modes, the help provided by the teachers and technical-staffs to solve technical problems during the end semester's OBE and also with teacher's adjustment of scheduling online classes according to the student's time and also with the overall teaching-learning process. The students believed that most of the teachers use ICT-tools/LMS and provide them e-resources during online-teaching.

Students agreed that the answer-sheets are shown to them on demand. And are satisfied with college's active interest in promoting internship, the mentoring-process, teacher's ability to identify students' weakness and help them, the usage of student centric methods, teachers' encouragement to engage students in co-curricular activities, web extension lectures/lecture-series/workshop organised by the departments, teachers' effort to make students ready for the world of work. Students are moderately satisfied with library, canteen and sanitation facilities of the college which they think, need to be improved.

• Parents of the students were highly satisfied with the admission-procedure, teaching-methods, standard of teaching, students-teacher's relationship, college administration, career-guidance, examination-system and result-declaration. Many parents showed their interest to associate themselves in the betterment of the institution in some way or the other.

• Alumni of the college were highly satisfied with infrastructure, faculty, library, office and support staff. They were satisfied with canteen and fruit stall service. They take pride being alumna of the college and suggested friends/relatives to take admission in their alma-mater. The members of the family of many students are pursuing courses from the college. However, a smaller number of alumni have contributed to the development of the college. But most of them are willing to do so in future in different way.

• The teachers of the college showed high satisfaction with teaching work load, student's punctuality and responses, semester-system and its implication, infrastructure, facilities for organizing guest-lectures, workshops and student support, internal examination system, benefits for mentorship in the college, space given for FDP, facilities for library, sanitation on washrooms and general cleanliness, cooperation from office and support staff, disbursement of salary, circulation of information and permissibility of availing various leaves.

However, they were moderately satisfied with facilities for Internet/ICT and with assignment of administrative responsibilities.

• Non-teaching staff of the college were highly satisfied with the work load, working hours, teaching and non-teaching relationship, leave rules, ICT/NET-facilities, timely disbursement of salary, infrastructure, healthy working conditions, training facilities for professional development and motivation. However, they were satisfied with the employee welfare scheme and moderately satisfied with the loan facilities.
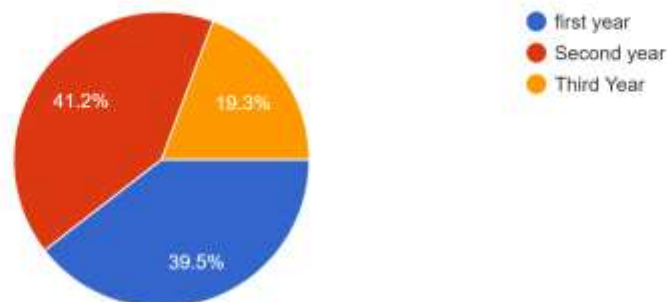
STUDENTS' FEEDBACK

Total response: 1438

What degree program are you pursuing now?
1,438 responses

- ● Bachelor's
- ● Master's
- ● Other

23.6%

74.9%
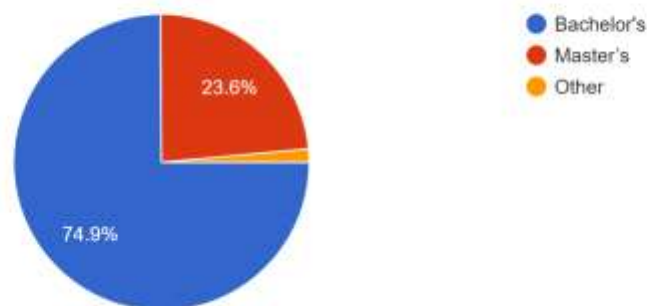
Which Year are you studying
1,438 responses

- ● first year
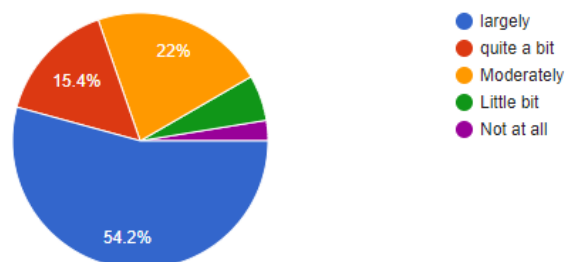- ● Second year
- ● Third Year

41.2%   19.3%

39.5%

Teaching−Learning and Evaluation

During online teaching how much of the syllabus was covered ? (ऑनलाइन शिक्षण के दौरान कितना पाठ्यक्रम पूरा किया गया)   [ ] Copy
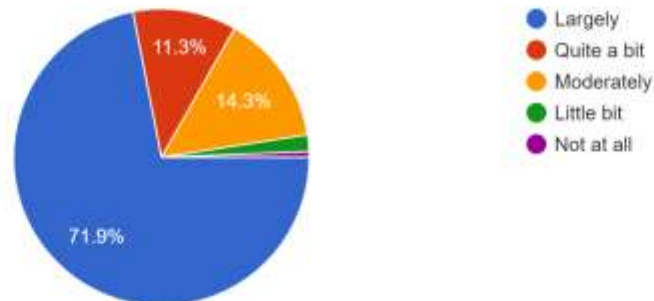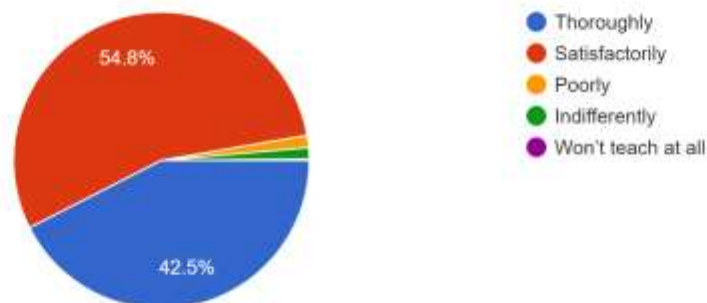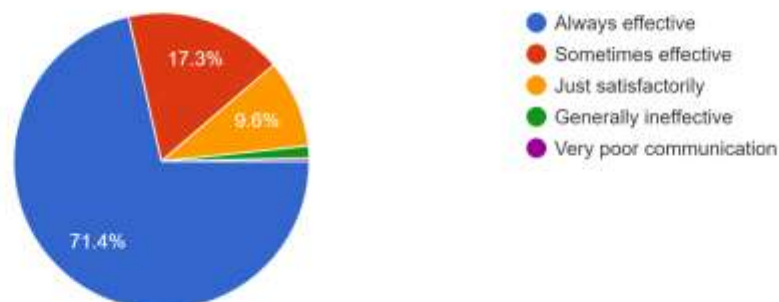
1,438 responses

- ● largely
- ● quite a bit
- ● Moderately
- ● Little bit
- ● Not at all

22%

15.4%

54.2%

During offline teaching how much of the syllabus was covered ? (ऑफलाइन शिक्षण के दौरान कितना पाठ्यक्रम पूरा किया गया)

1,438 responses

- ● Largely
- ● Quite a bit
- ● Moderately
- ● Little bit
- ● Not at all

11.3%

14.3%

71.9%

How well did the teachers prepare for the classes? शिक्षक की कक्षा के लिये तैयारी कैसी थी।

1,438 responses

- ● Thoroughly
- ● Satisfactorily
- ● Poorly
- ● Indifferently
- ● Won't teach at all

54.8%

42.5%

How well were the teachers able to communicate the content in the class? कक्षा में शिक्षक कितने अच्छे से विषयवस्तु का सम्प्रेषण करने में सक्षम थे?

1,438 responses

- ● Always effective
- ● Sometimes effective
- ● Just satisfactorily
- ● Generally ineffective
- ● Very poor communication

17.3%

9.6%

71.4%

The teacher's approach to teaching can best be described as शिक्षक का शिक्षण के प्रति दृष्टिकोण का सर्वोत्तम वर्णन है-

1,438 responses

- Excellent
- Very good
- Good
- Fair
- Poor

33.9%
13.8%
48.5%
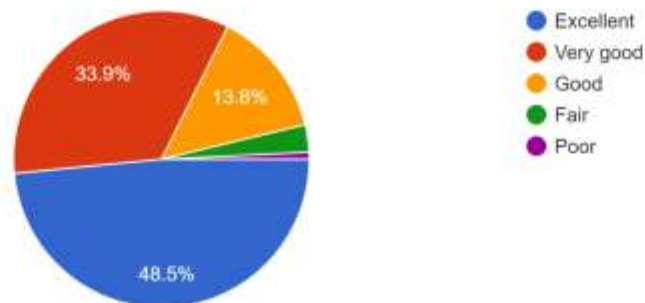
Fairness of the internal evaluation process by the teachers is .... शिक्षक की आंतरिक मूल्यांकन प्रक्रिया की न्याययुक्तता-

1,438 responses

- Always fair
- Usually fair
- Sometimes unfair
- Usually unfair
- Unfair

31.6%
58.3%
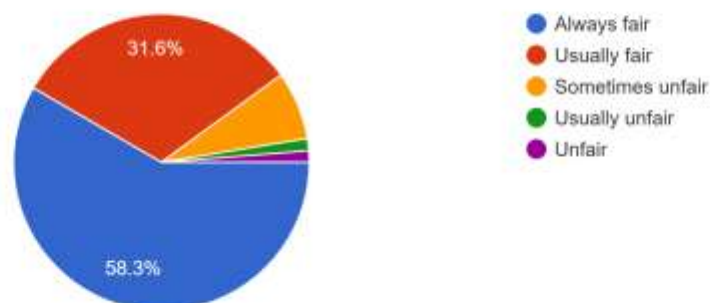
How do you like your Curriculum (आपको करिकुलम कैसा लगता हैं)

1,438 responses

- Excellent
- Very Good
- Good
- Avarage

36.6%
17.1%
40.5%
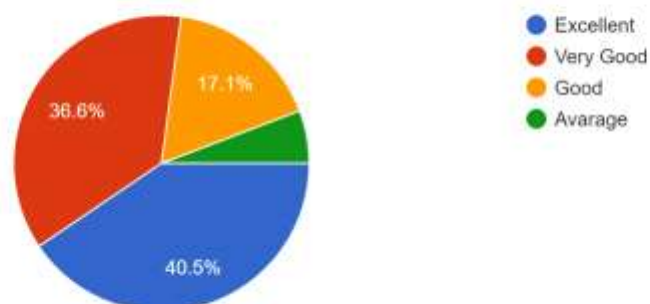
If you demanded, were your answer sheets shown to you ? क्या आपके आग्रह पर उत्तरपुस्तिका को दिखाया गया

1,373 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

26%
10.9%
55.6%
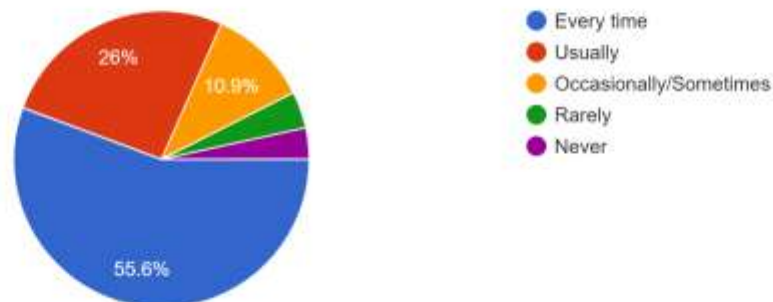
The college takes active interest in promoting Internship for students: महाविद्यालय विद्यार्थियों के इंटर्नशिप को बढ़ावा देने के लिये सक्रिय रुचि रखता है।

1,438 responses

- Regularly
- Often
- Sometimes
- Rarely
- Never

20.7%
63.8%
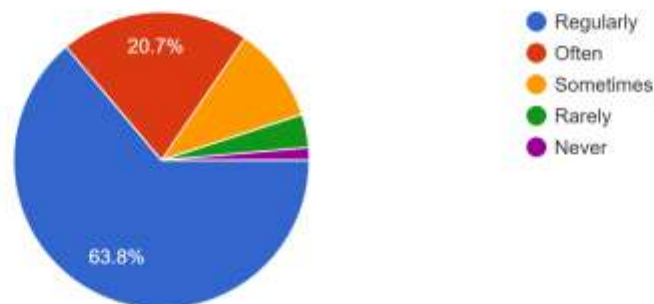
The College takes active interest in promoting Research and Research methodology? (महाविद्यालय विद्यार्थियों के लिए शोध एवं शोध प्रविधि को बढ़ावा देता हैं?)

1,438 responses

- Regularly
- Often
- Sometimes
- Rarely
- Never

24.3%
12.3%
57.4%
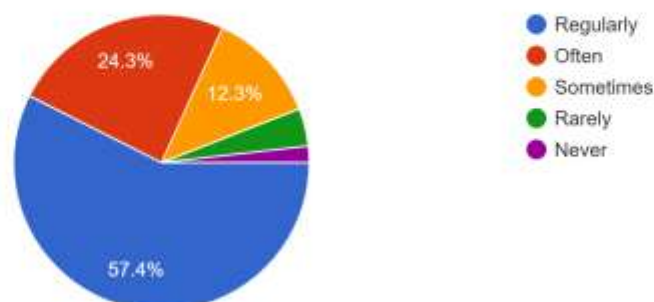
The Mentoring Process in your college facilitates your overall personality growth: महाविद्यालय की मेंटोरींग प्रक्रिया आपके व्यक्तिव विकास में सुविधा प्रदान करती है।

1,438 responses

- Significantly
- Very well
- Moderately
- Marginally
- Not at all

41.8%
15.6%
37.1%
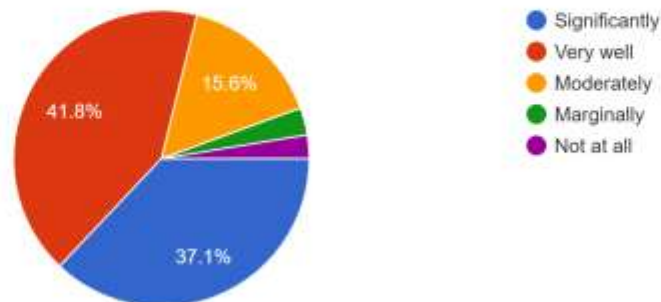
The teachers illustrate the concepts through examples and applications. शिक्षक संप्रत्ययों को उदाहरणों एवं अनुप्रयोगों द्वारा प्रस्तुत करते है।

1,438 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

26.1%
65.6%
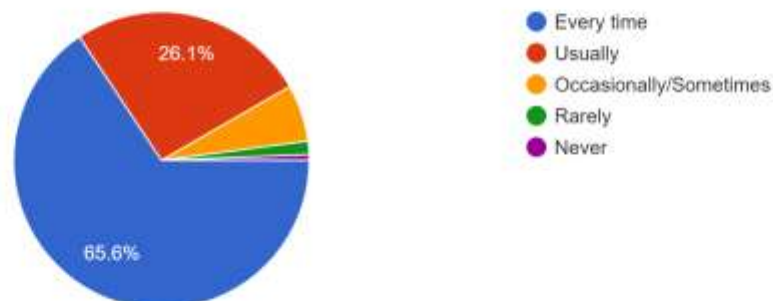
The teachers identify your strengths and encourage you with providing right level of challenges. शिक्षक आपके समर्थ को पहचानते है और उचित स्तर की चुनौती देने में प्रोत्साहित करते है।

1,438 responses

- Fully
- Reasonably
- Partially
- Slightly
- Unable to do so

26.8%
57.2%
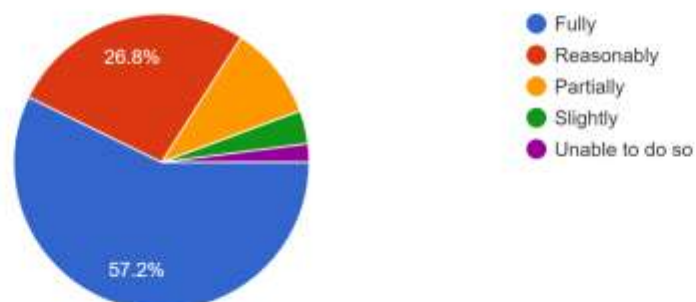
Teachers are able to identify your weaknesses and help you to overcome them: शिक्षक आपकी कमजोरियों को पहचानते है और उसको दूर करने में आपकी सहयता करते है।

1,438 responses

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

26.8% 11.5% 52%
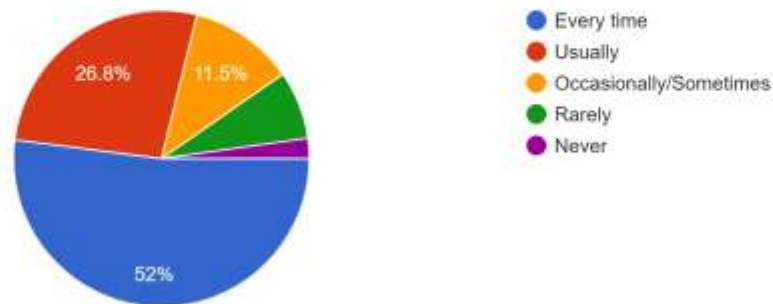
The College/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies through g... सम्मेलन, एवं सहयोगात्मक अधिगम के द्वारा करते है ।

1,438 responses

- To a great extent
- Moderate
- Some what
- Very little
- Not at all

32.8% 55.6%
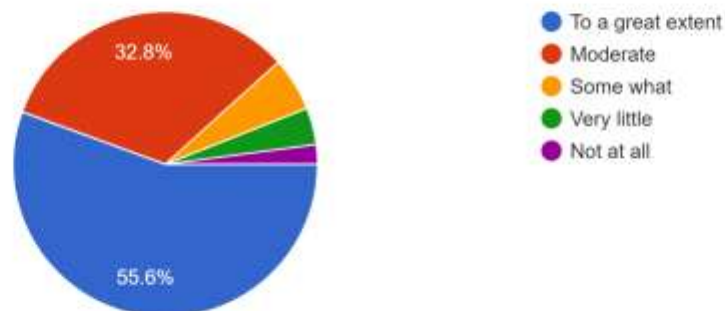
Teachers encourage you to participate in co-curricular activities: शिक्षक आपको सहगामी-क्रियायों में प्रतिभाग करने के लिये प्रोत्साहीत करते है ।

1,438 responses

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

29.9% 41% 15% 11.5%
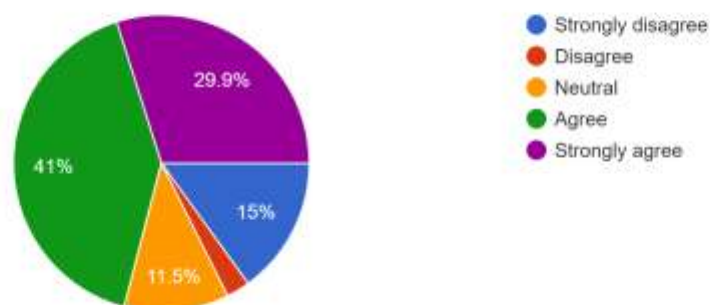
The department organizes web extension lectures/ web lectures series/ web workshops to
supplement teaching learning process? शिक्षण- अधिग... वेब लैक्चर सिरीज़/ वेब वर्कशॉप्स का आयोजन करता है ।
1,438 responses

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

27.7%
41.9%
11.8%
15.2%
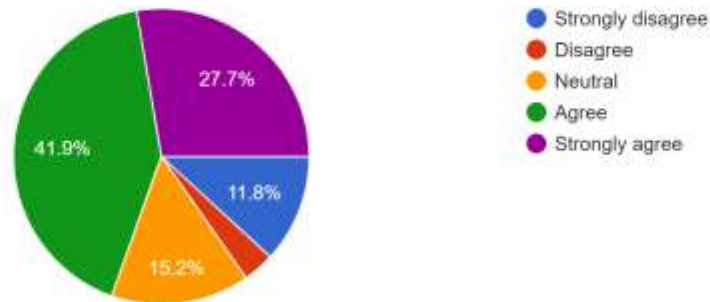
Efforts are made by the college/teachers to inculcate Soft Skills, Life Skills, Human values and
Employability Skills to make you ready for the world of ...रने के लिए कॉलेज / शिक्षकों द्वारा प्रयास किए जाते हैं।
1,438 responses

- To a great extent
- Moderate
- Some what
- Very little
- Not at all

31.2%
8%
54%
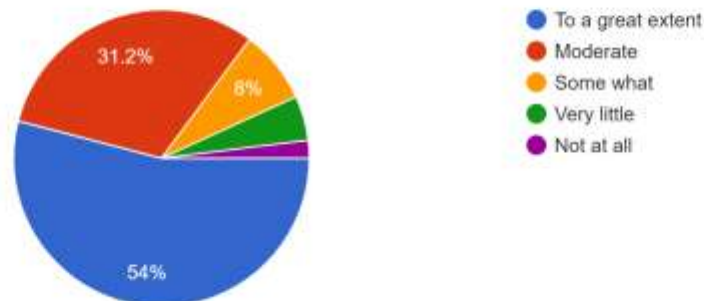
What percentage of teachers use ICT tools such as LCD projector, Multimedia, and online mode of
teaching like video conferencing(Zoom, google mee...DLE, Edmodo) आदि का उपयोग पढ़ाते समय करते हैं।
1,438 responses

- Above 90%
- 70 – 89%
- 50 – 69%
- 30 – 49%
- Below 29%

19.8%
7%
38.7%
27.4%
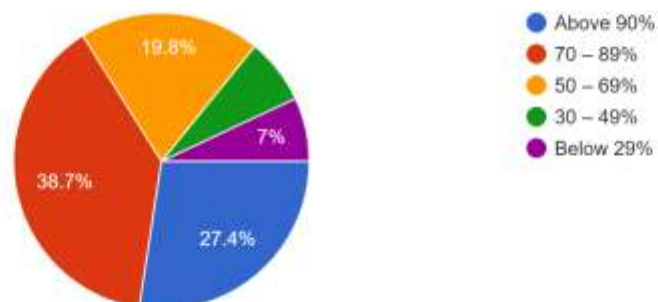
The overall quality of teaching-learning process in your college is very good. आपके महाविद्यालय में शिक्षण - अधिगम की गुणवत्ता बहुत उत्तम है ।

1,438 responses

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

36.6%
42.6%
9.5%
9%
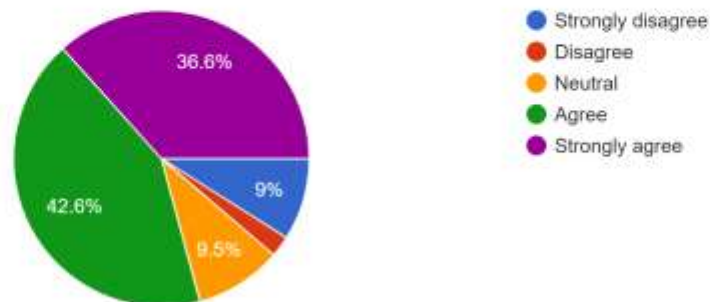
Was your teacher available for you during online teaching through various online modes(Zoom, Micro soft Teams, skype, google hang out, google ...यम से ऑनलाइन शिक्षण के दौरान आपके लिए उपलब्ध था।

1,438 responses

- Everytime
- usually
- Occassionaly/Sometimes
- Rarely
- Never

23.4%
67.5%
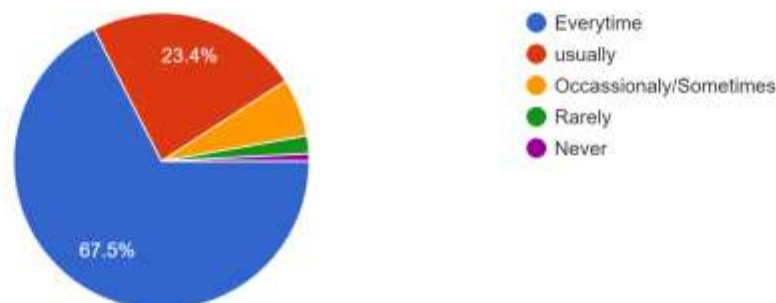
what percentage of e-resources (PPTs, Pdf, You tube Vedios, Study Materials etc.) are provided to you by the teachers during online teaching? ऑनलाइन शि...यूब वेदियो, अध्ययन सामग्री आदि) प्रदान किए जाते हैं?

1,438 responses

- Above 90%
- Above 50%
- Below 50%

30.4%
62.8%
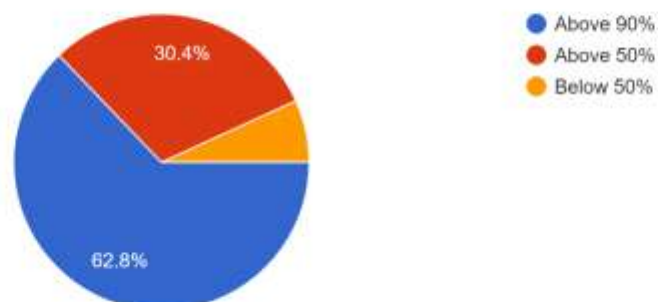
During the end semester, Open Book Evaluation do the teachers & the technical staff help you to solve the problems of uploading and downloading proc... प्रक्रिया की समस्याओं को हल करने में मदद करते हैं?

1,438 responses

- Always
- Sometimes
- Rarely

19.4%

75.7%
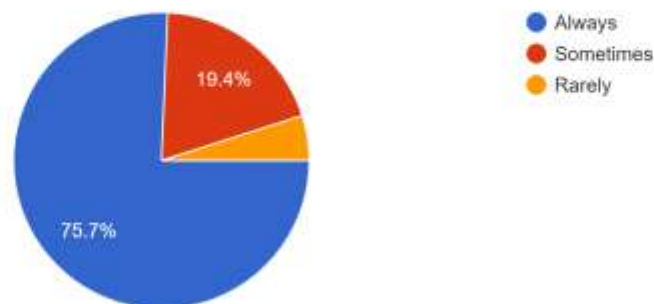
Do your teachers adjust with your time to take online class? ऑनलाइन कक्षा लेने के लिए क्या शिक्षक आपके समय-सारणी से समायोजन करते है?

1,438 responses

- Yes
- Sometimes
- No

18.2%

79.1%
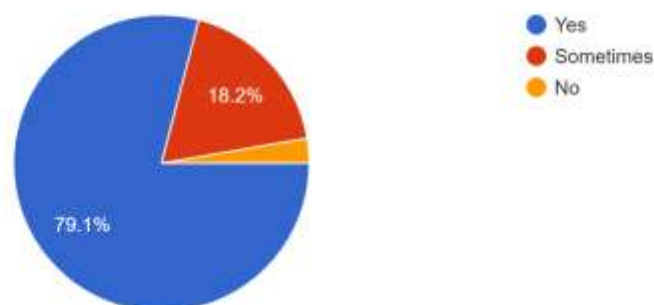
Canteen

Quality of Food/Items (खाद्य वस्तुओं की गुणवत्ता)

1,438 responses

📋 Copy

- Excellent
- Very Good
- Good
- Average
- Below Average

28.4%

17.5%

28%

21.6%
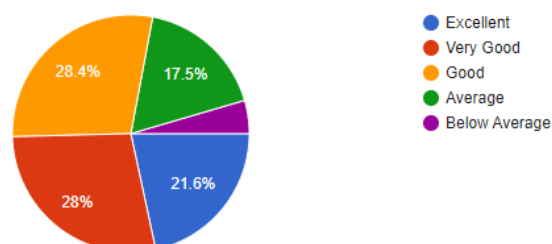
Cleanliness and Arrangements (सफाई एवं सुविधाएँ)

1,438 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Below Average
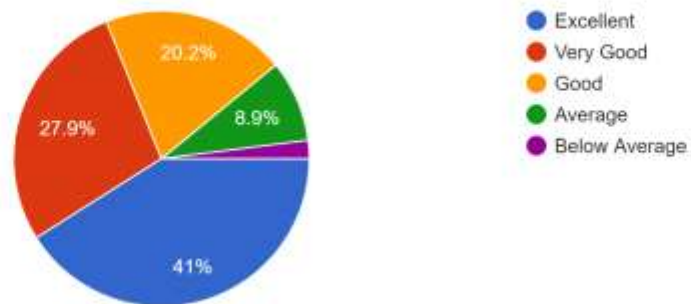
Canteen Staff and Services (कैंटीन कर्मचारी एवं सुविधा)

1,438 responses

- ● Excellent
- ● very Good
- ● Good
- ● Average
- ● Below Average
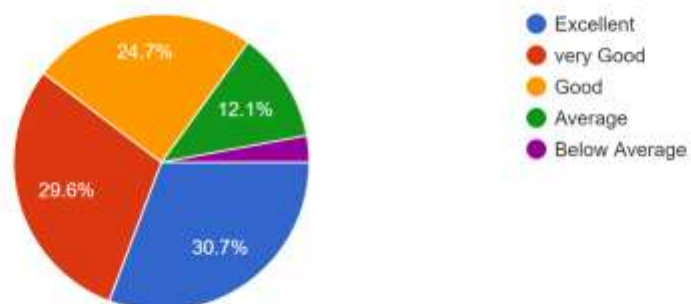
Menu and rates (तालिका एवं मूल्य)

1,438 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Below Average

Accessibility to Books (पुस्तकों की अभिगम्यता)

1,438 responses

Copy

- Excellent
- Very Good
- Good
- Average
- Below Average

40.9%
29.9%
20.3%
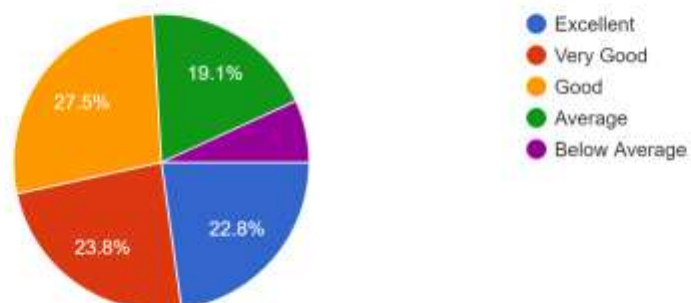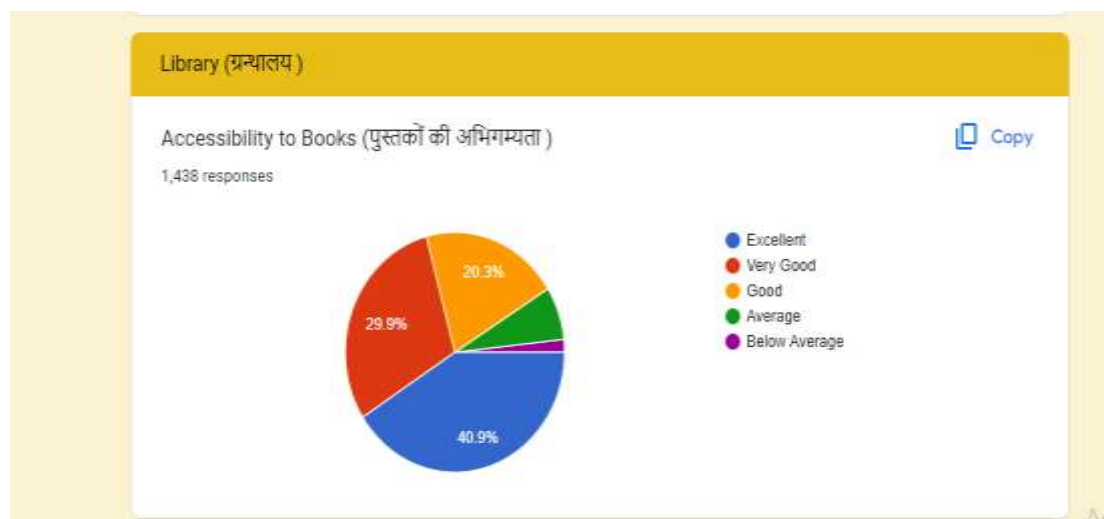
Standard of Journal and Magazine (जर्नल एवं मैगज़ीन की गुणवत्ता)

1,438 responses

- Excellent
- Very Good
- Good
- Average
- Below Average

38.3%
31.6%
21.6%
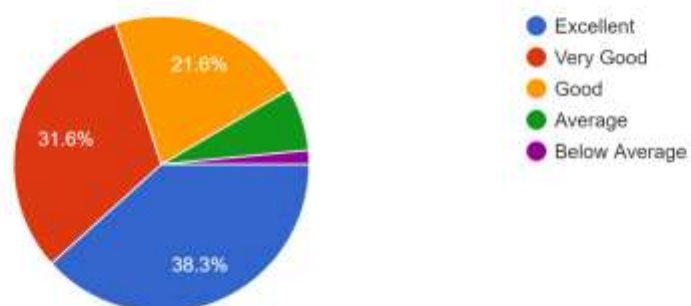
Effectiveness of Computer Literacy Program conducted by library (ग्रन्थालय द्वारा आयोजित कंप्यूटर साक्षरता प्रोग्राम की प्रभावशीलता)

1,438 responses

- Excellent
- Very Good
- Good
- Average
- Below Average

42.6%
29.3%
19.8%
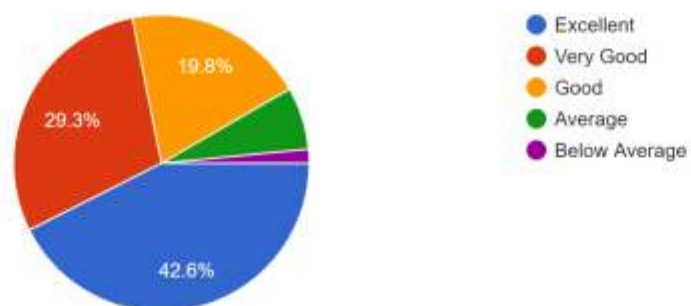
Accessibility to E-Resource (ई - रिसोर्स की अभिगम्यता)

1,438 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Below Average

38%
31.1%
21.6%
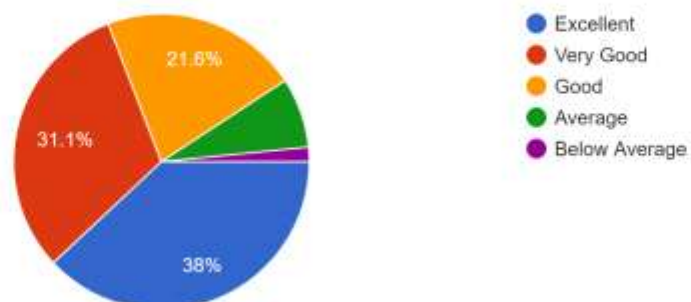
Cooperation of Library Staff (पुस्तकालयकर्मी की सहयोगिता)

1,438 responses

- ● Excellent
- ● Very good
- ● Good
- ● Average
- ● Below Average

47.1%
29.1%
19%
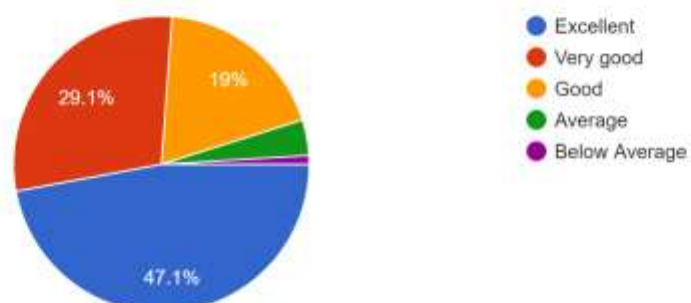
Quality of Library Services (ग्रंथालय सुविधा की गुणवत्ता)

1,438 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Below Average

45.9%
28.9%
19.6%
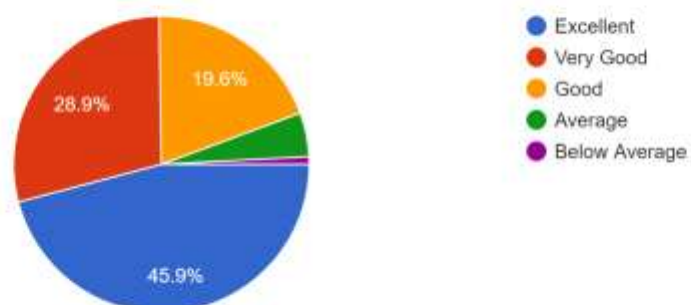
Functioning of Internet (इन्टरनेट की सुविधा)

1,438 responses

- Excellent
- Very Good
- Good
- Average
- Below Average

20%
26.2%
9.5%
41.1%
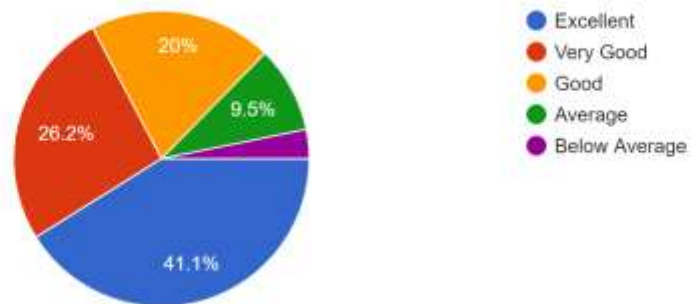
Sanitation and Basic Facilities (सफाई एवं मूलभूत सुविधाएँ)

Drinking Water Facility (पेयजल की सुविधा)

1,438 responses

📋 Copy

- Excellent
- Very Good
- Good
- Average
- Below Average

17.5%
27.5%
44.2%
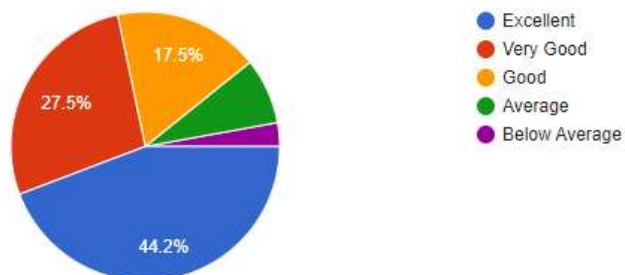
Availability of Dustbins in the Campus (परिसर में कूड़ादान की व्यवस्था)

1,438 responses

- Excellent
- Very Good
- Good
- Average
- Below Average

25.9%
14.3%
55.1%
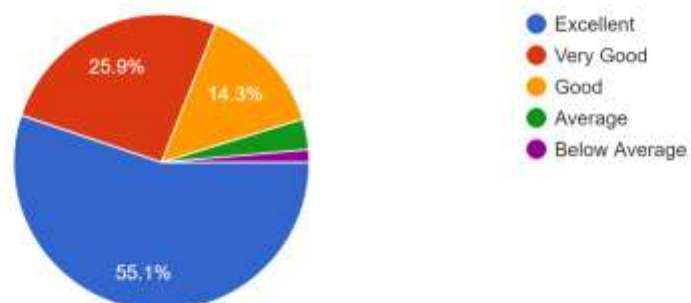
Condition of Toilets (शौचालय की स्थिति)
1,438 responses

- Excellent
- Very good
- Good
- Average
- Below Average

22.2%, 13.1%, 27.3%, 30.5%
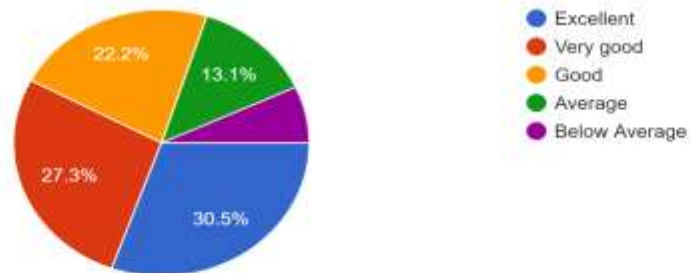
Hygiene and Cleanliness in Toilets (शौचालय में सफाई)
1,438 responses

- Excellent
- Very Good
- Good
- Average
- Below Average

21.3%, 15.5%, 8%, 27.2%, 28%
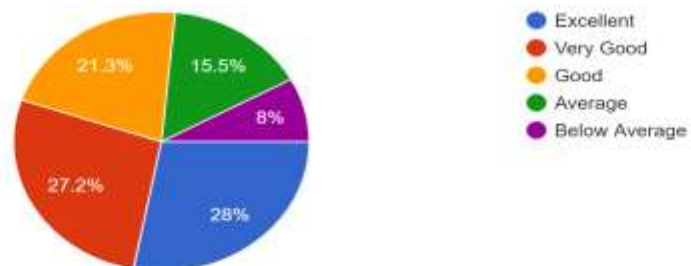
Electricity and Generator facility (बिजली एवं जनरेटर की सुविधा)
1,438 responses

- Excellent
- Very Good
- Good
- Average
- Below Average

29.3%, 18.9%, 46.1%
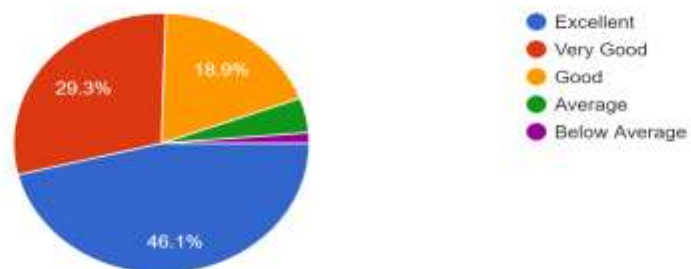
Quality of First Aid facility (प्राथमिक स्वास्थ्य सुविधाएँ)
1,438 responses

- Excellent
- Very Good
- Good
- Average
- Below Average

22.7%, 11%, 29.5%, 33.3%
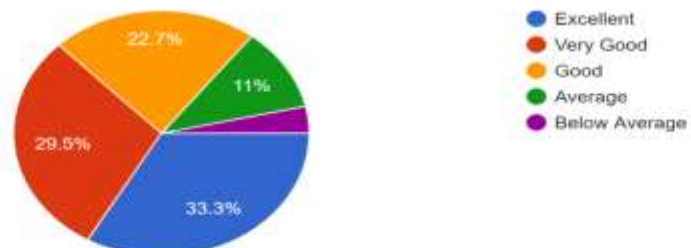
TEACHER'S FEEDBACK

Total response: 87

This is feedback form to be filled by the Teaching Staff regarding various aspects of the college. Kindly rate each feature on the scale 1-5 as mentioned below. Your cooperation at the earliest is earnestly required.

Teaching Workload

87 responses

Copy
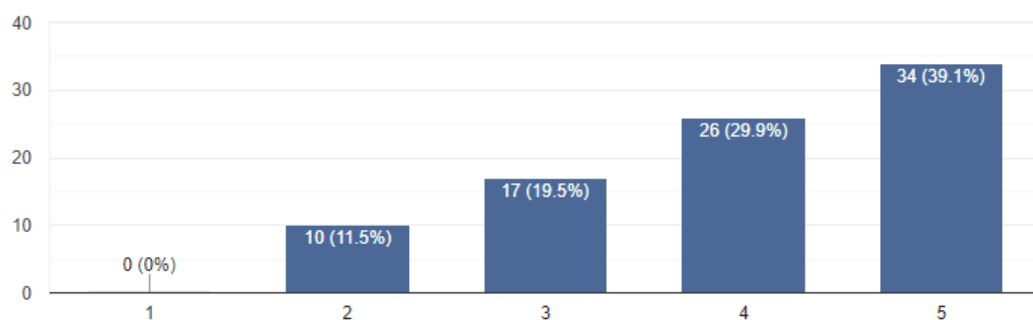
The environment of the college is conducive to teaching and research

87 responses
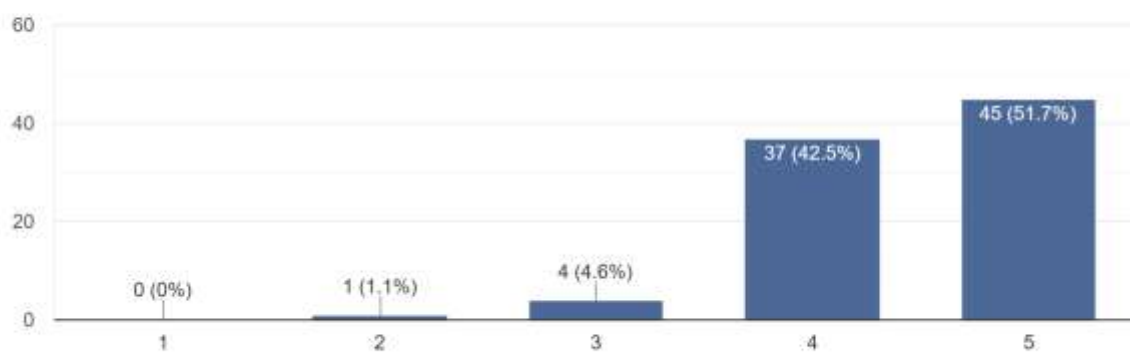
I have the freedom to adopt new technique/strategies of testing and assessment of students

87 responses
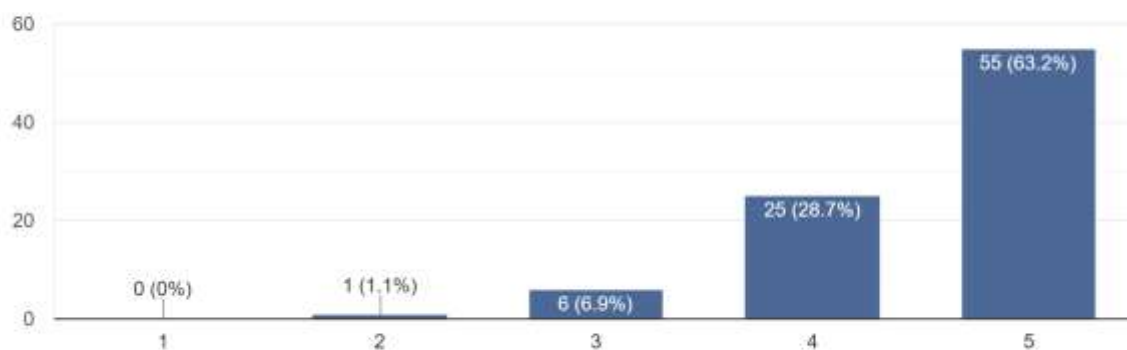
Students punctuality and response

87 responses
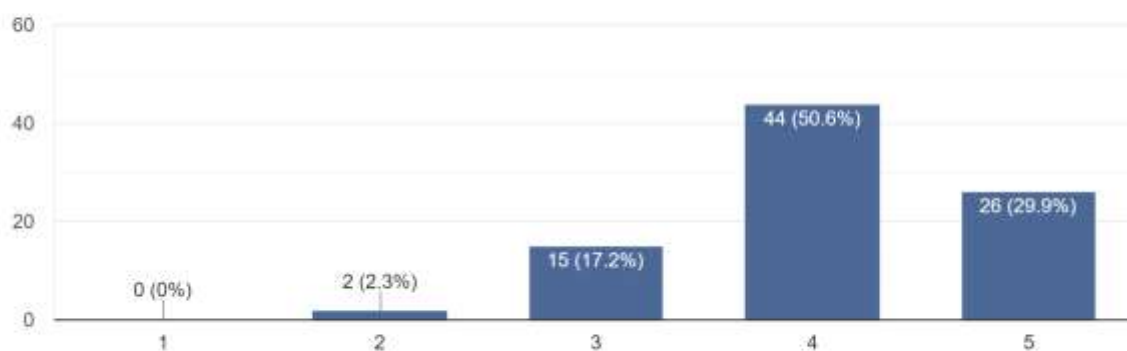
Semester system and its implication

87 responses
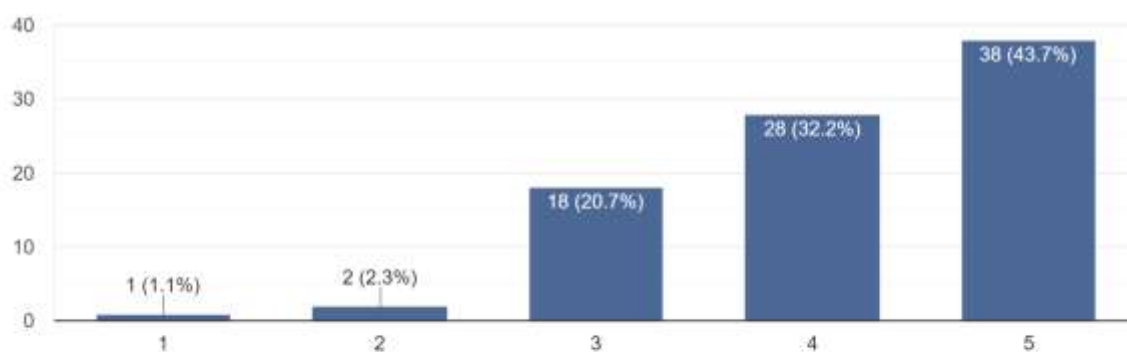
Infrastructure

87 responses

1	0 (0%)
2	0 (0%)
3	4 (4.6%)
4	34 (39.1%)
5	49 (56.3%)
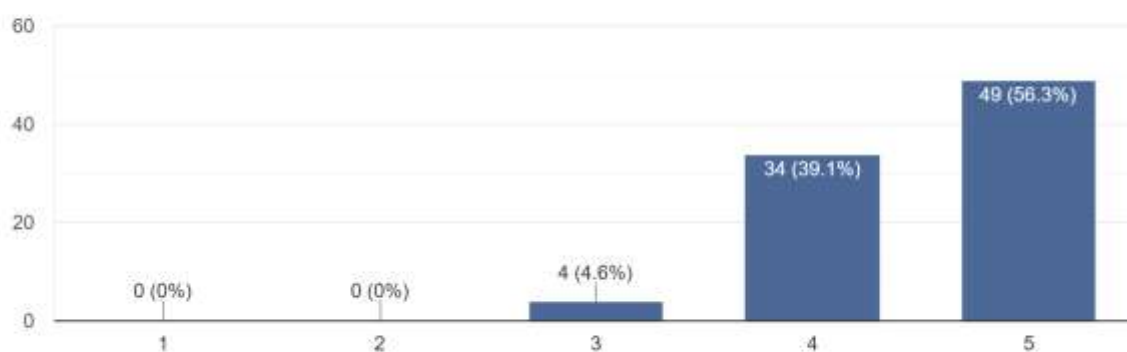
Facilities for organizing guest lectures, workshops, students support.

87 responses

1	0 (0%)
2	0 (0%)
3	5 (5.7%)
4	30 (34.5%)
5	52 (59.8%)
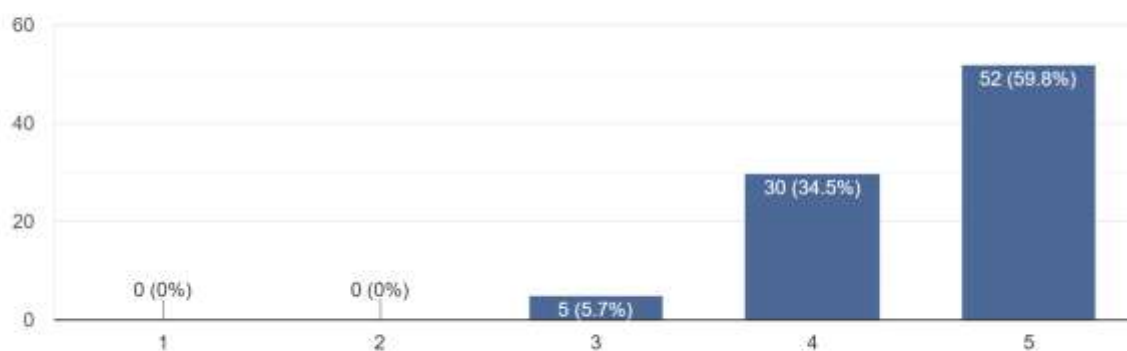
Internal Examination system

87 responses

1	0 (0%)
2	1 (1.1%)
3	5 (5.7%)
4	31 (35.6%)
5	50 (57.5%)
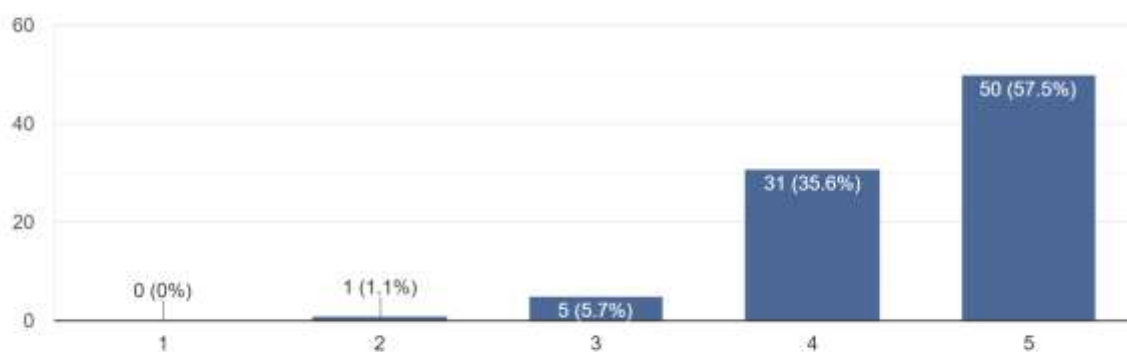
Benefits of mentorship in the college

87 responses
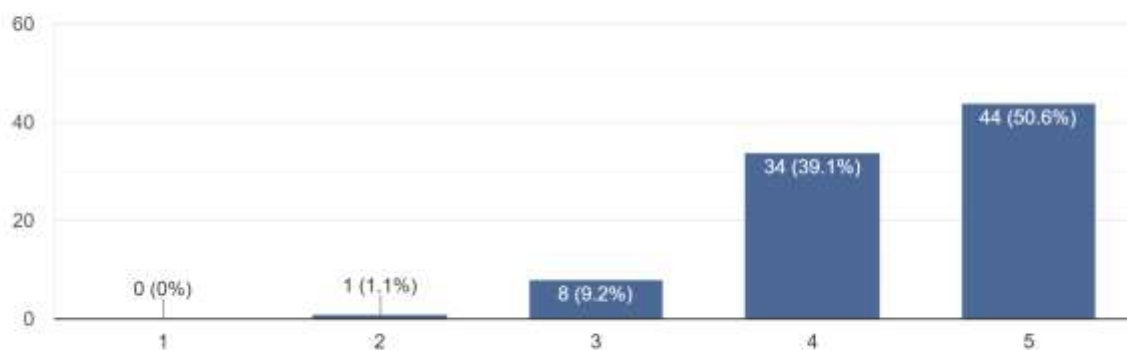
Space given for faculty development programme

87 responses
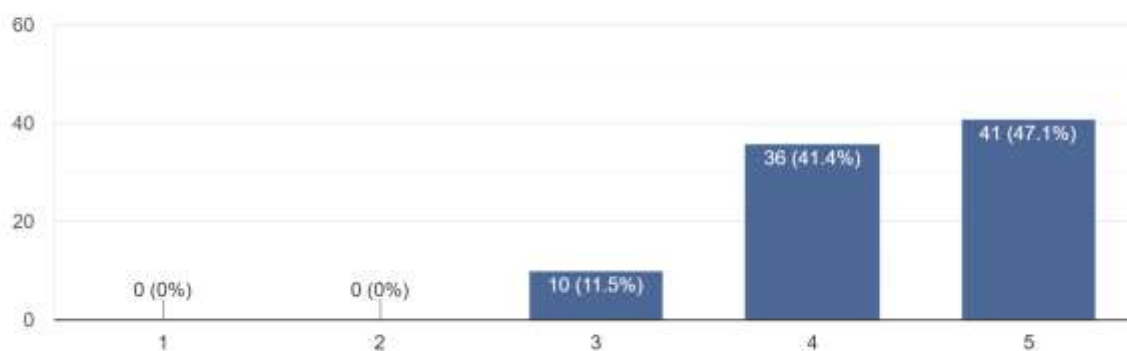
Facilities of Library (books, photostat, computers)

87 responses
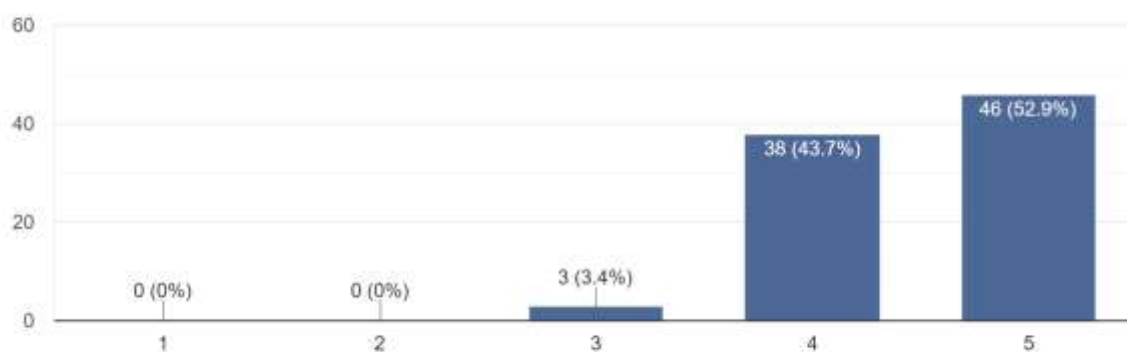
Facilities of Internet/ICT

87 responses

Rating	Count
1	0 (0%)
2	2 (2.3%)
3	11 (12.6%)
4	39 (44.8%)
5	35 (40.2%)
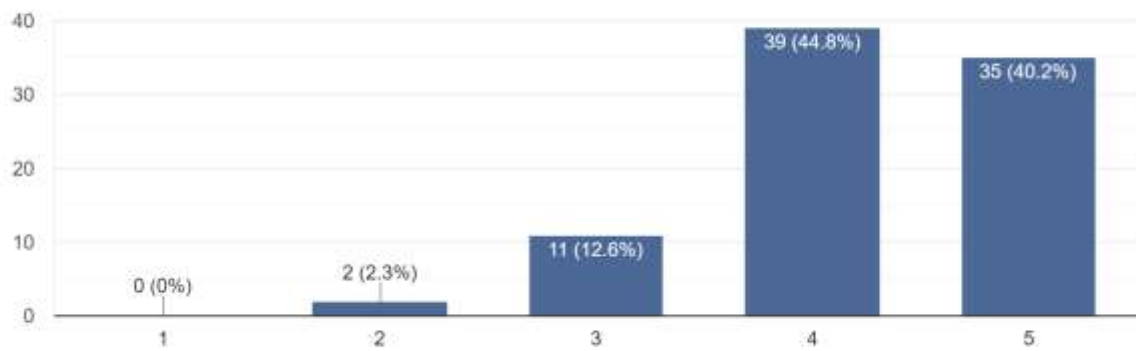
Sanitation, washrooms, general cleanliness in the college compound

87 responses

Rating	Count
1	0 (0%)
2	2 (2.3%)
3	4 (4.6%)
4	25 (28.7%)
5	56 (64.4%)
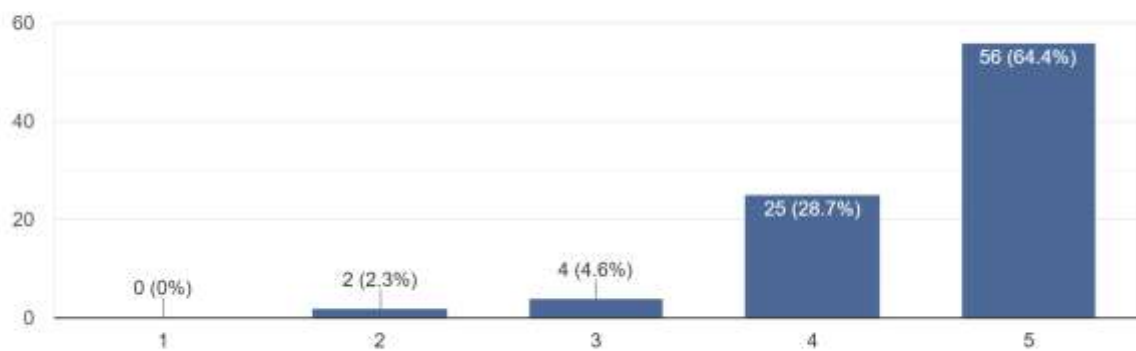
Cooperation from office and support staff

87 responses

Rating	Count
1	0 (0%)
2	1 (1.1%)
3	2 (2.3%)
4	22 (25.3%)
5	62 (71.3%)
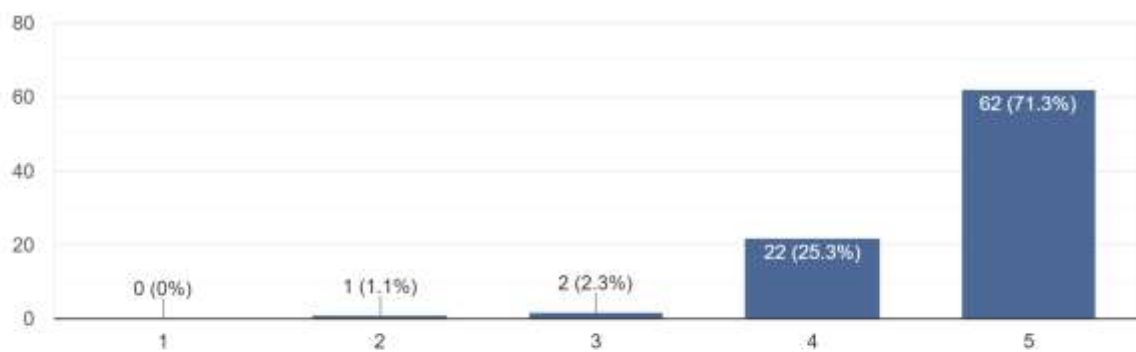
Disbursement of Salary

87 responses
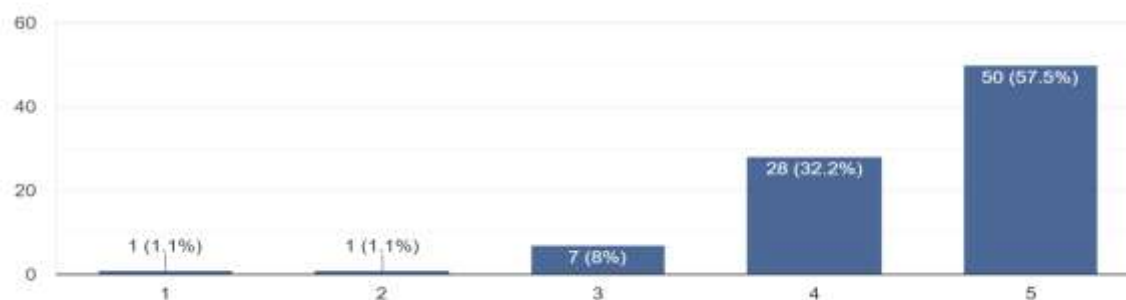
Circulation of informations (Notice boards, e-mail, written notices)

87 responses
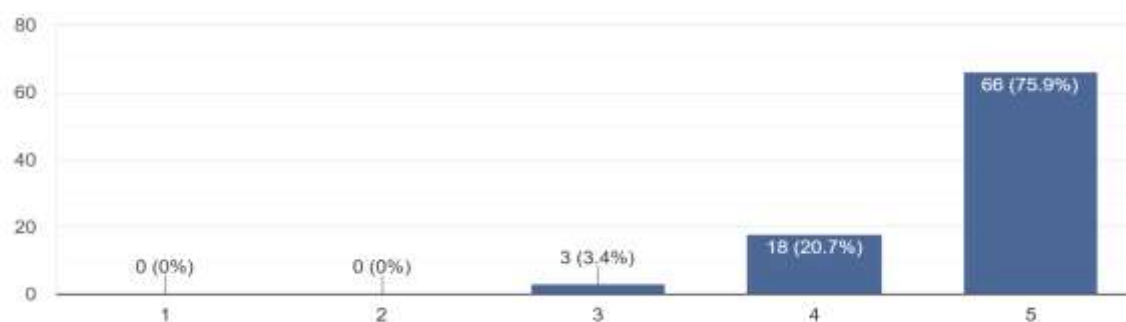
Permissibility of availing various leaves (CL,EL,ML,CCL, study leave and maternity/Paternity leave) etc

87 responses
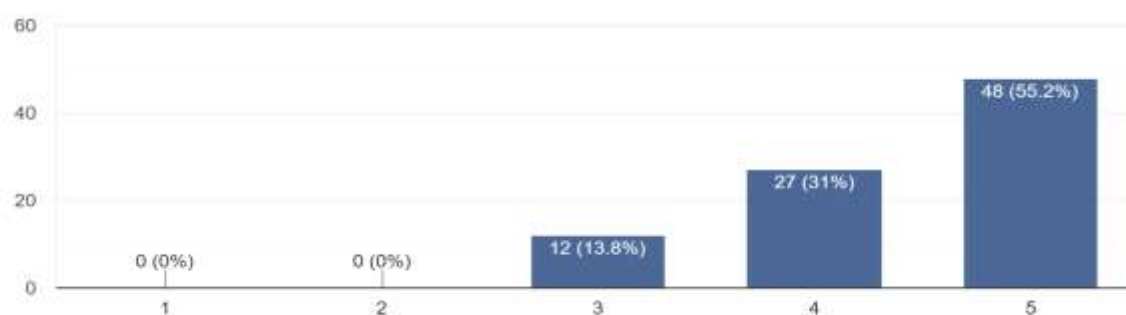
Assignment of administrative responsibilities

87 responses
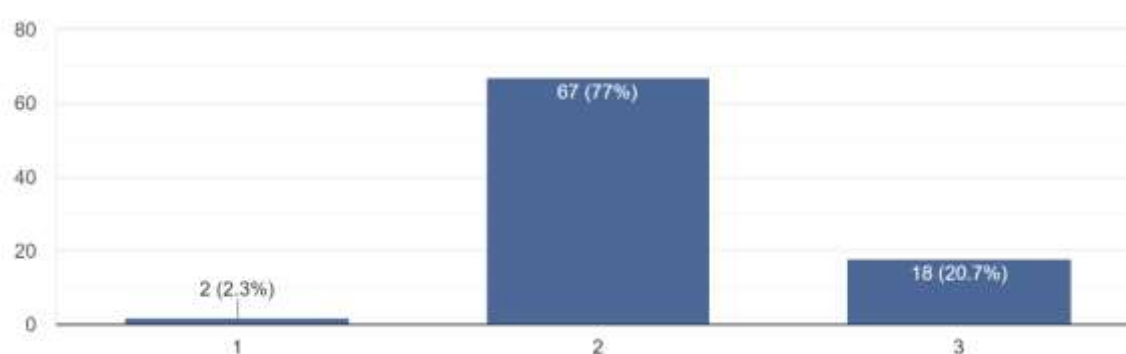
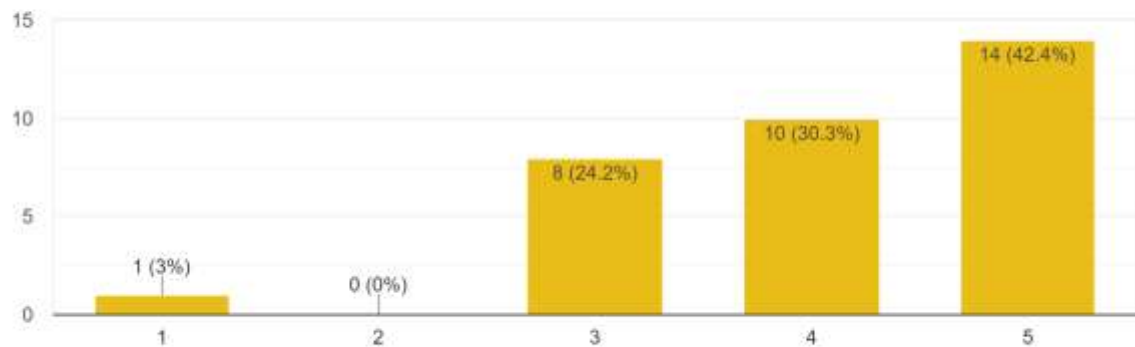# NON-TACHING STAFF FEEDBACK

Pie chart of Non-teaching feedback 2022-2
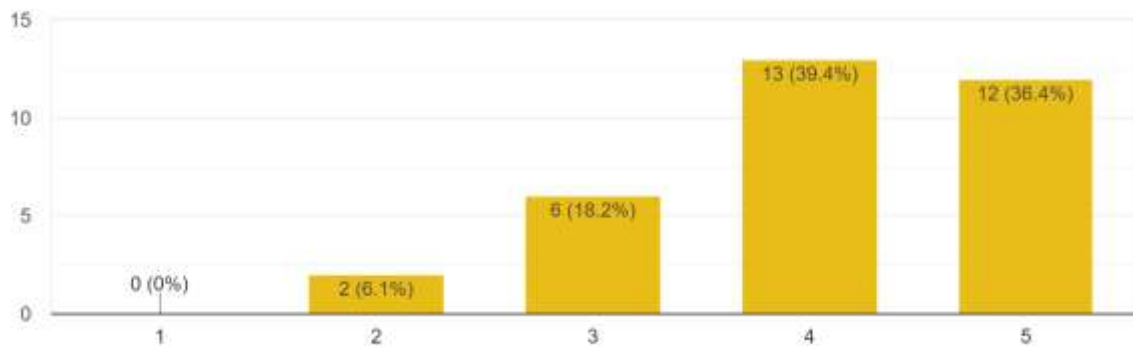
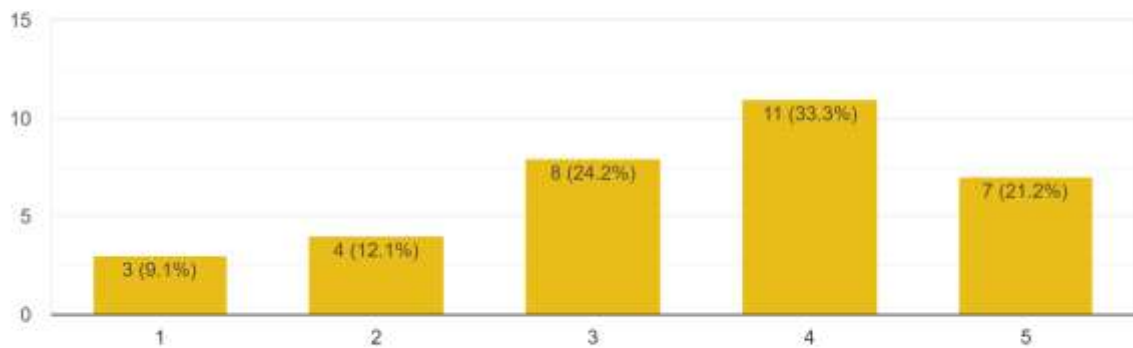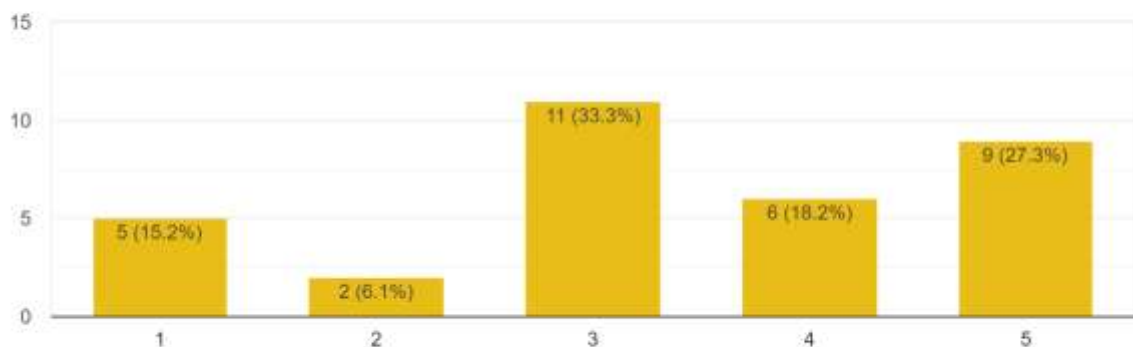## 1. Workload/ कार्य भार
33 responses
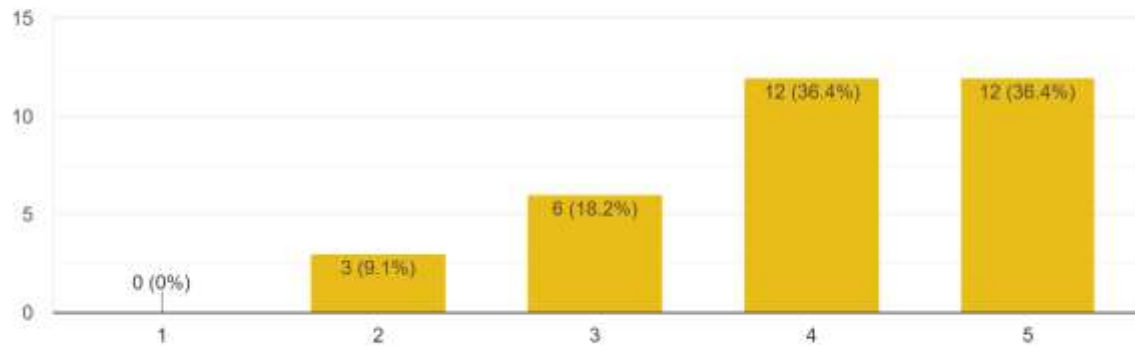
2. Working hour/ कार्य अवधि
33 responses

3. Teaching and Non-Teaching relationship/ अध्यापकों एवं कार्यालय कर्मचारियों के मध्य संबंध

33 responses

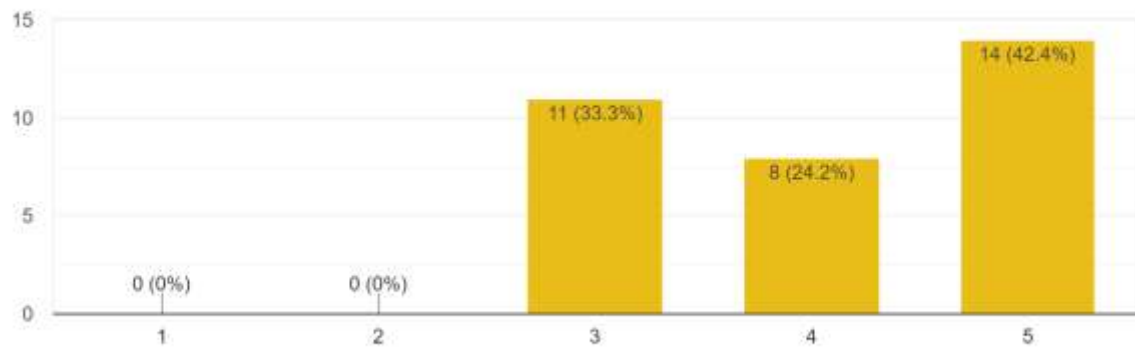## 4. Employee welfare schemes/ कर्मचारी कल्याण योजनाएं

33 responses

5. Loan facility for support staff/ सहायक कर्मचारियों हेतु ऋण सुविधा
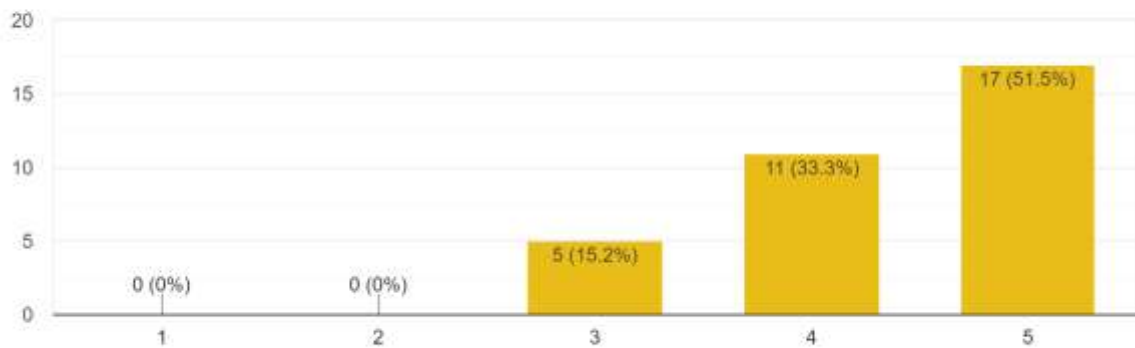
33 responses

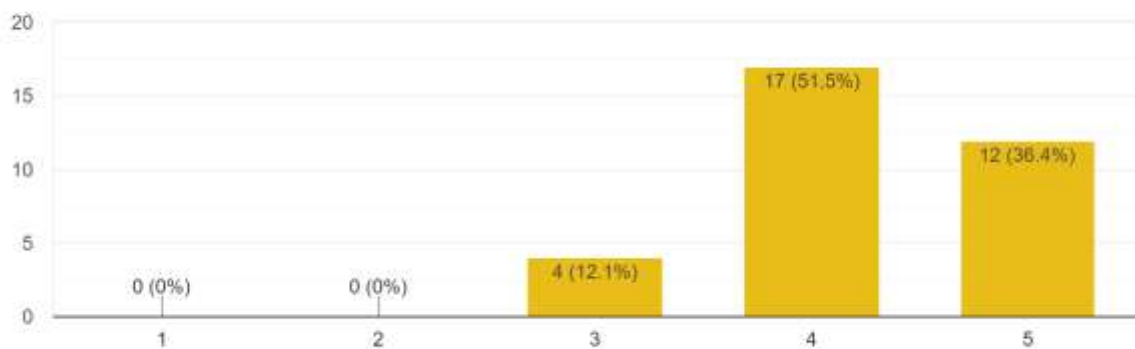## 6. Leave rules/ अवकाश संबंधी नियम

33 responses

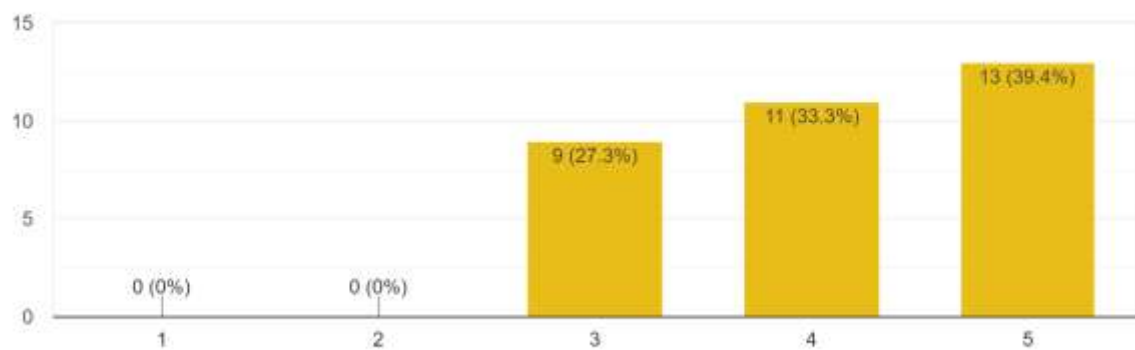## 7. ICT/Net facilities/ आई सी टी/ इंटरनेट सुविधा

33 responses

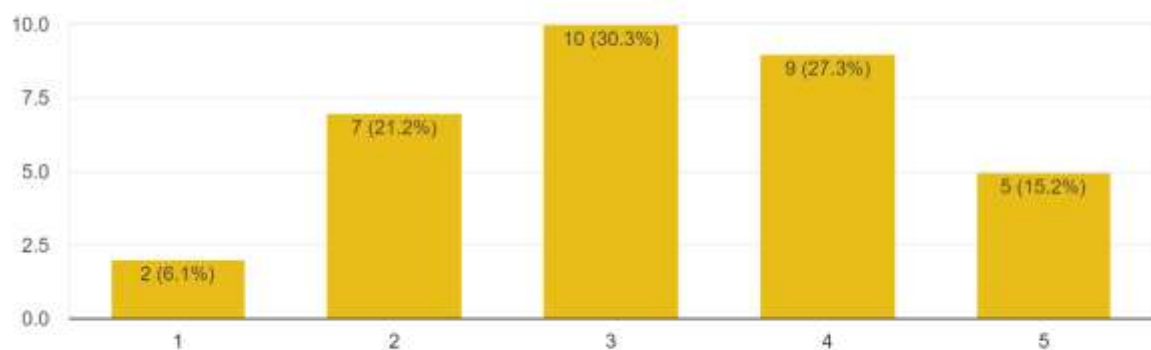## 9. Infrastructure (working conditions)/ मूलभूत संरचना (कार्य की दशा)
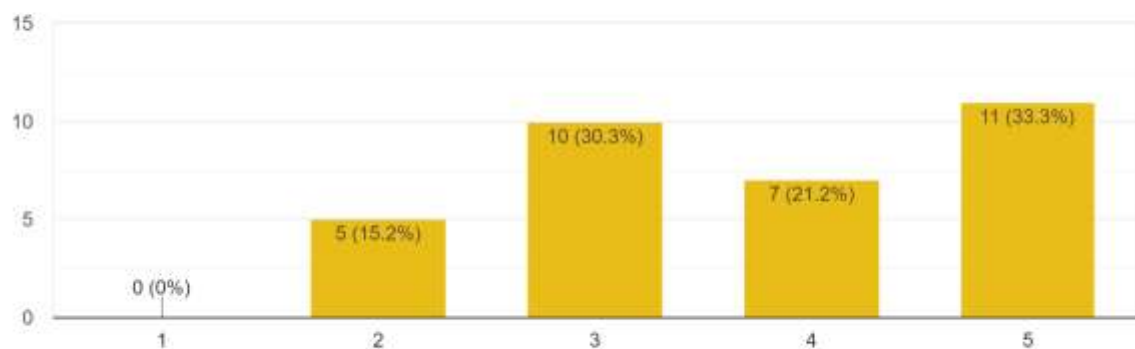
33 responses

10. Healthy Working Condition(Emotional and Physical)/ स्वस्थप्रद कार्यस्थिति (भावनात्मक एवं शारीरिक)

33 responses

11. Training facility for Professional Development/ पेशेवर विकास हेतु प्रशिक्षण सुविधा
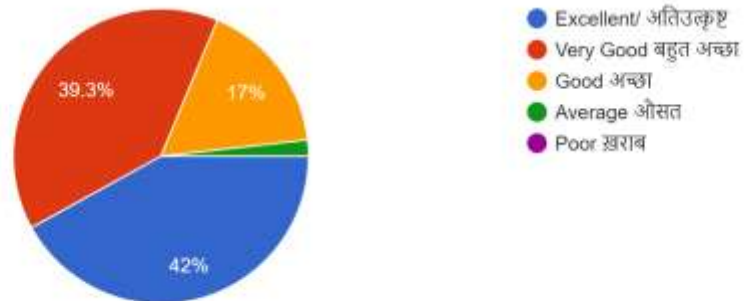
33 responses

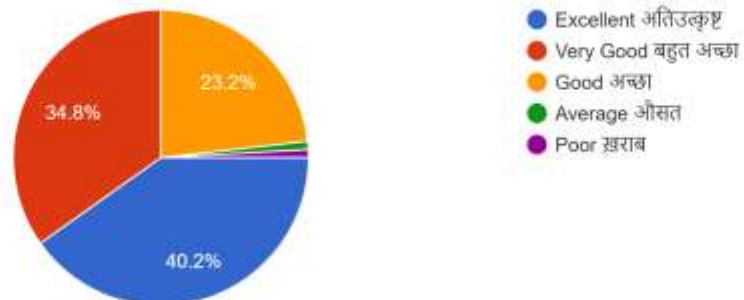## 12. Motivation Level/ प्रेरणा स्तर

33 responses

ALUMNI FEEDBACK

How do you rate the course that you have learnt in the college in relation to your current Job/ Occupation/ Meeting present life challenges? आप अपनी...में सीखें गए पाठ्यक्रम को किस तरह से रेट करते हैं ?
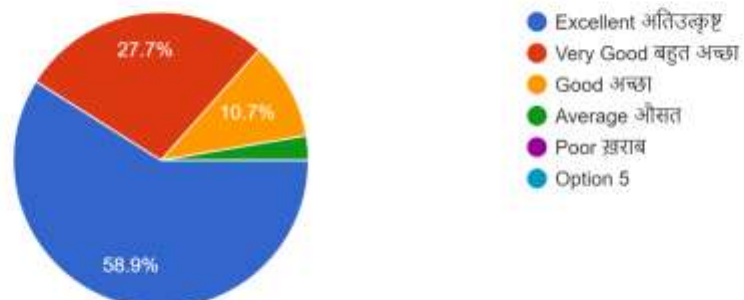112 responses

- Excellent/ अतिउत्कृष्ट
- Very Good बहुत अच्छा
- Good अच्छा
- Average औसत
- Poor ख़राब

Infrastructure / मूलभूत सुविधाएँ
112 responses

- Excellent अतिउत्कृष्ट
- Very Good बहुत अच्छा
- Good अच्छा
- Average औसत
- Poor ख़राब

Faculty/शिक्षक
112 responses

- Excellent अतिउत्कृष्ट
- Very Good बहुत अच्छा
- Good अच्छा
- Average औसत
- Poor ख़राब
- Option 5
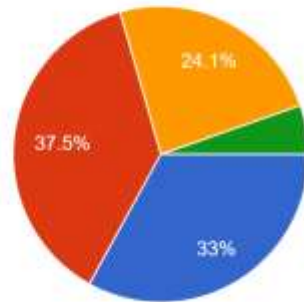
Library/ पुस्तकालय
112 responses

- ● Excellent / अतिउत्कृष्ट
- ● Very Good / बहुत अच्छा
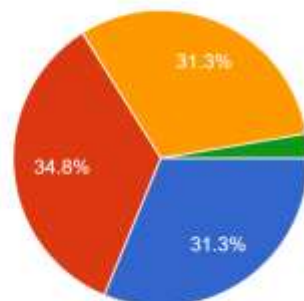- ● Good/अच्छा
- ● Average/ औसत
- ● Poor/ख़राब

24.1%
37.5%
33%

Canteen/ जलपान गृह
112 responses

- ● Excellent अतिउत्कृष्ट
- ● Very Good बहुत अच्छा
- ● Good अच्छा
- ● Average औसत
- ● Poor ख़राब

38.4%
17%
16.1%
26.8%
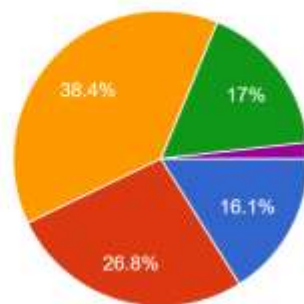
Office and Supporting Staff/ कार्यालय एवं सहायक कर्मचारी
112 responses

- ● Excellent अतिउत्कृष्ट
- ● Very Good बहुत अच्छा
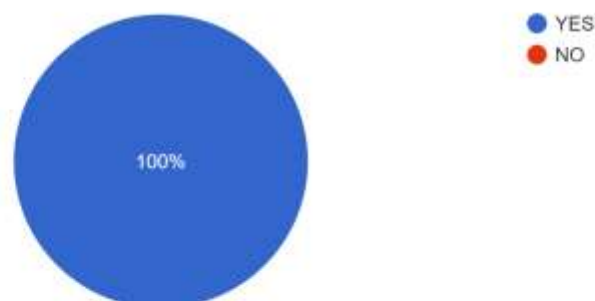- ● Good अच्छा
- ● Average औसत
- ● Poor ख़राब

31.3%
34.8%
31.3%

Overall rating of the college/ महाविद्यालय का ओवरआल रेटिंग

112 responses

- Excellent अतिउत्कृष्ट
- Very Good बहुत अच्छा
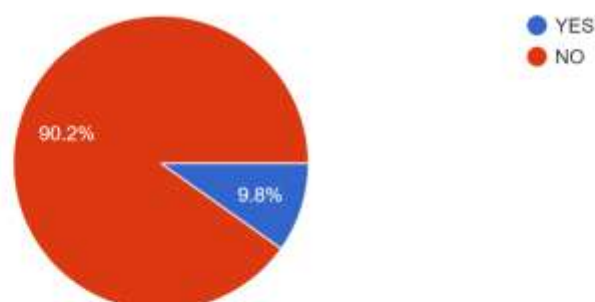- Good अच्छा
- Average औसत
- Poor ख़राब

39.3%

9.8%

47.3%
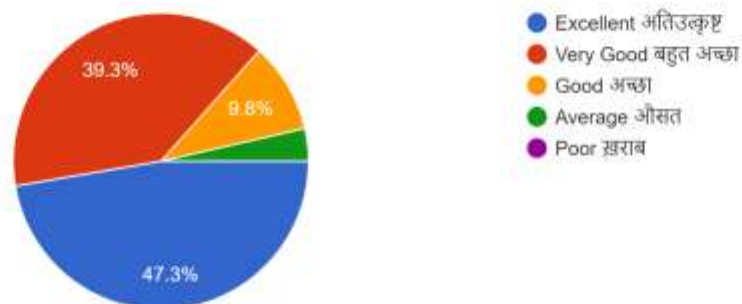
Do you take pride in being associated with Vasanta College for Women, Rajghat / क्या आप वसंत महिला महाविद्यालय, राजघाट से जुड़े होने पर गर्व महसूस करते है
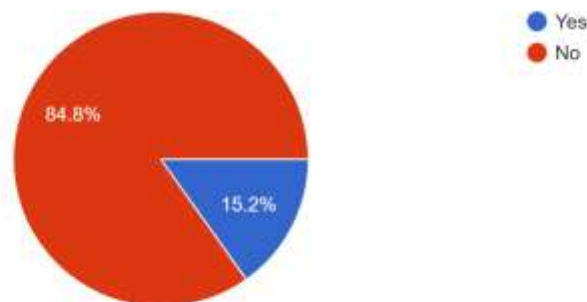
112 responses

- YES
- NO

100%

Any other members of your family/ on going course from this college/ आपके परिवार के किसी अन्य सदस्य ने इस कॉलेज से पाठ्यक्रम पूरा किया/ कर रही है

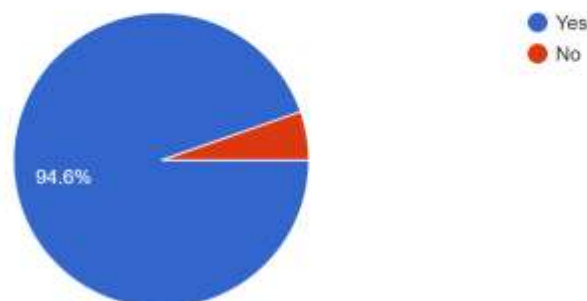112 responses

- YES
- NO

90.2%

9.8%

Have you ever contributed to the development of the college as alumni/ क्या आपने कभी पूर्व छात्रा के रूप में कॉलेज के विकास योगदान दिया है

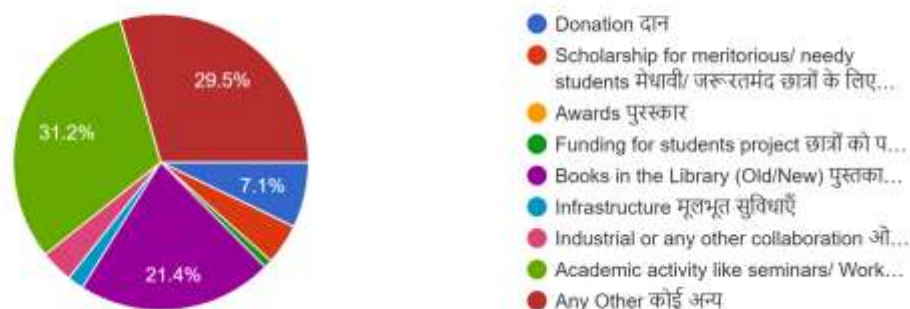112 responses

- Yes
- No

84.8%

15.2%

Are you willing to contribute in the development in the college in any way/ क्या आप किसी भी तरह कॉलेज के विकास में योगदान करने के लिए तैयार है

112 responses

- Yes
- No

94.6%

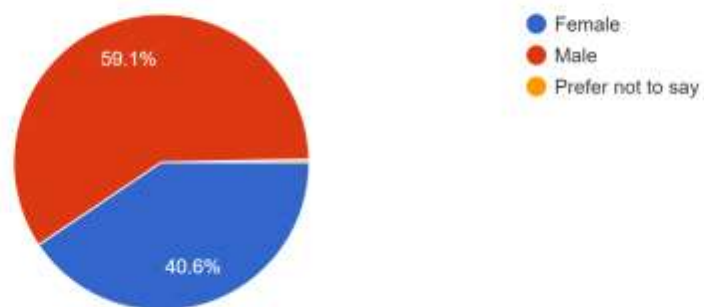In which way you will prefer to contribute? / किस तरह से आप योगदान देना पसंद करेंगे
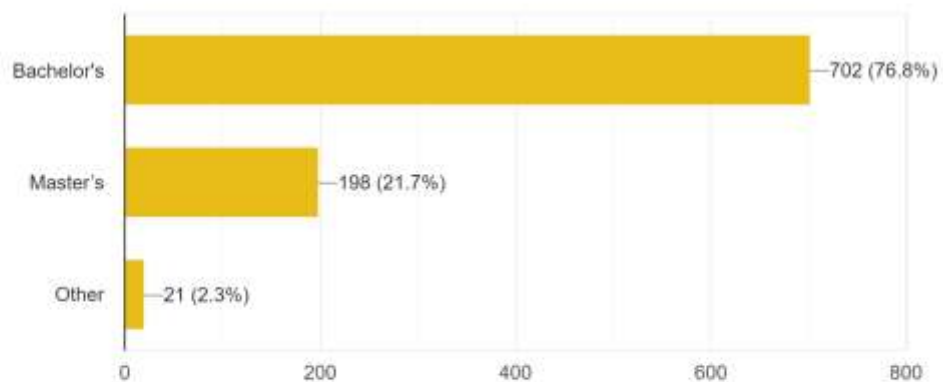
112 responses

- Donation दान
- Scholarship for meritorious/ needy students मेधावी/ जरूरतमंद छात्रों के लिए...
- Awards पुरस्कार
- Funding for students project छात्रों को प...
- Books in the Library (Old/New) पुस्तका...
- Infrastructure मूलभूत सुविधाऐं
- Industrial or any other collaboration औ...
- Academic activity like seminars/ Work...
- Any Other कोई अन्य

29.5%

31.2%

7.1%

21.4%

PARENT'S FEEDBACK

Gender/ लिंग
914 responses

- Female
- Male
- Prefer not to say

59.1%

40.6%

Class/ कक्षा
914 responses

Bachelor's	702 (76.8%)
Master's	198 (21.7%)
Other	21 (2.3%)

1. Admission Procedure/ प्रवेश प्रक्रिया
914 responses

- 1: 262 (28.7%)
- 2: 102 (11.2%)
- 3: 122 (13.3%)
- 4: 208 (22.8%)
- 5: 220 (24.1%)
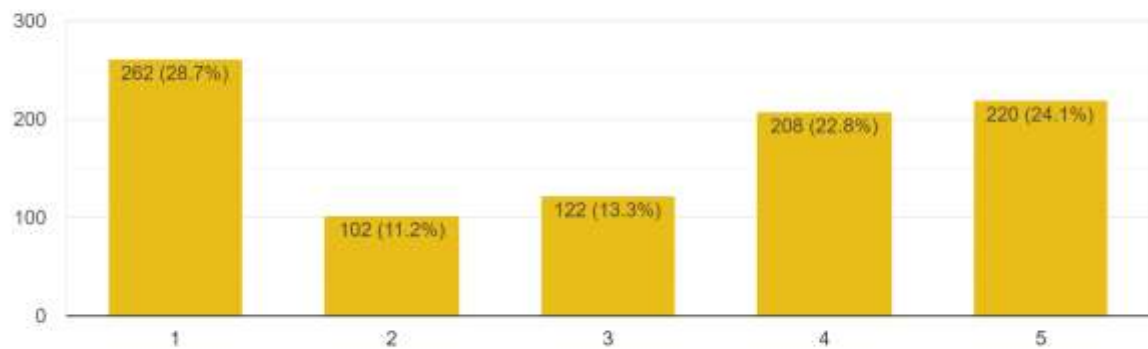
2. Teaching Method/ शिक्षण पद्धति
914 responses

- 1: 258 (28.2%)
- 2: 93 (10.2%)
- 3: 135 (14.8%)
- 4: 200 (21.9%)
- 5: 228 (24.9%)
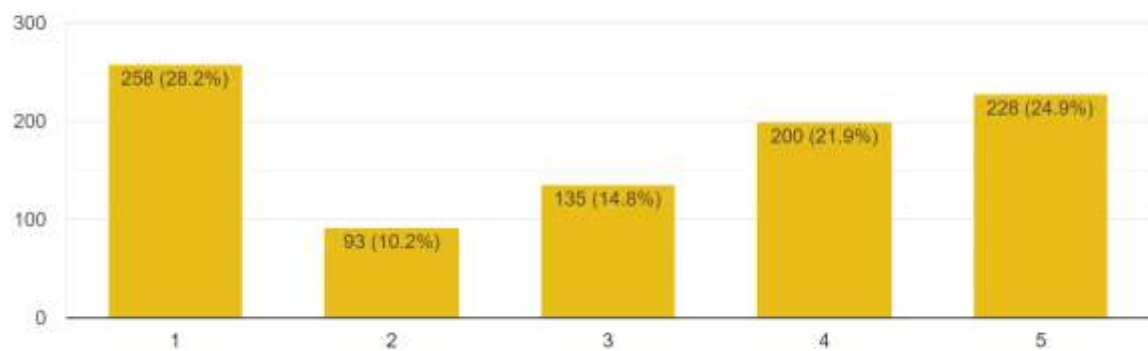
3. Standard of Teaching/ शिक्षण का स्तर
914 responses

- 1: 265 (29%)
- 2: 88 (9.6%)
- 3: 122 (13.3%)
- 4: 202 (22.1%)
- 5: 237 (25.9%)
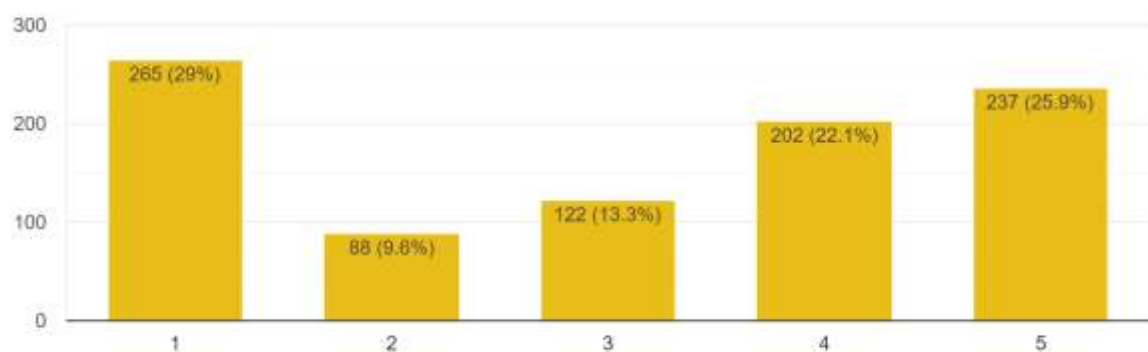
4. Student-Teacher Relationship/ छात्र- शिक्षक संबंध
914 responses

Bar chart:
- 1: 263 (28.8%)
- 2: 101 (11.1%)
- 3: 127 (13.9%)
- 4: 188 (20.6%)
- 5: 235 (25.7%)
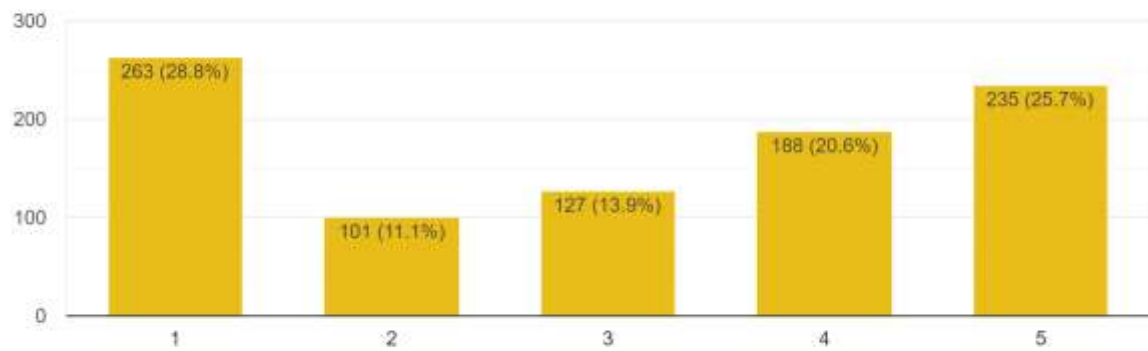
5. College Administration/ महाविद्यालय प्रशासन
914 responses

Bar chart:
- 1: 276 (30.2%)
- 2: 76 (8.3%)
- 3: 130 (14.2%)
- 4: 196 (21.4%)
- 5: 236 (25.8%)
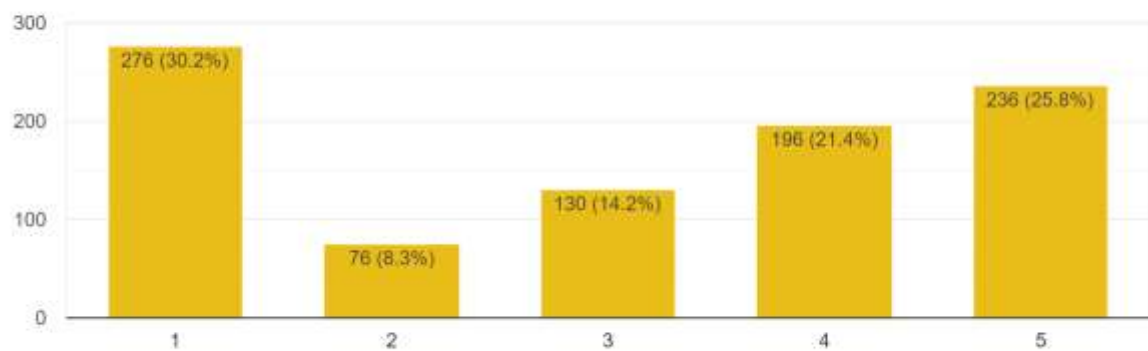
6. Career Guidance/ व्यवसाय संबंधित सलाह
914 responses

Bar chart:
- 1: 244 (26.7%)
- 2: 123 (13.5%)
- 3: 142 (15.5%)
- 4: 197 (21.6%)
- 5: 208 (22.8%)
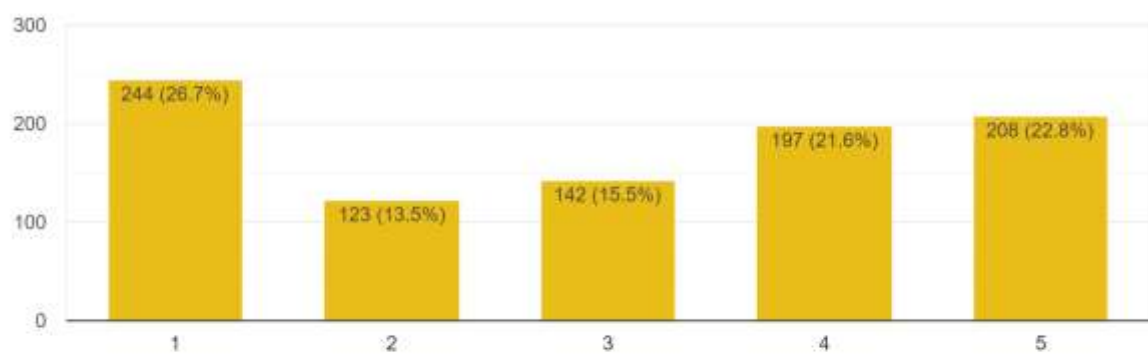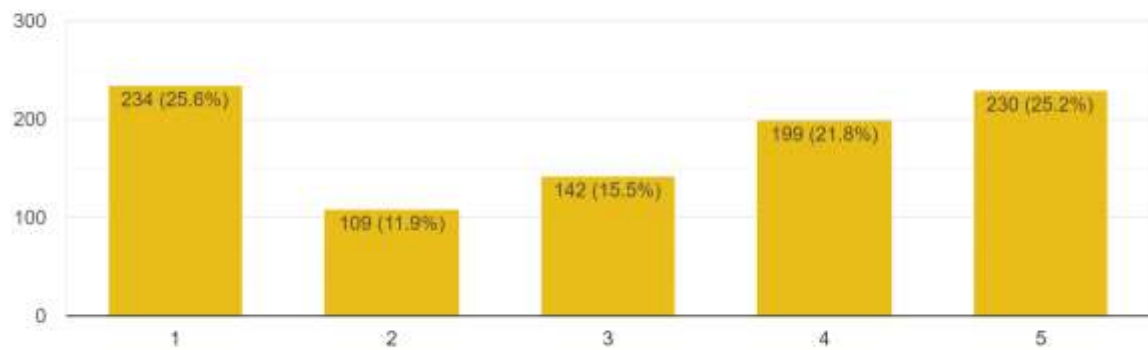
7. Examination System/ परीक्षा व्यवस्था
914 responses
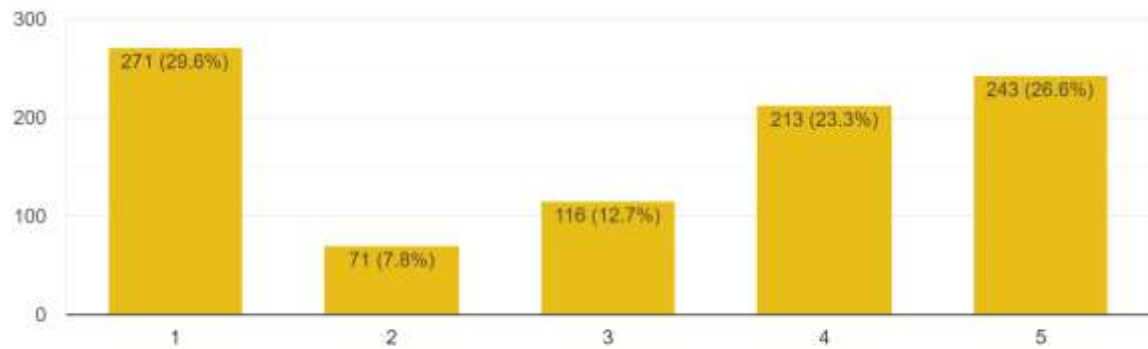
8. Result Declaration/ परीक्षाफल घोषणा
914 responses

10. Would you like to associate with us in the betterment of the Institution/ क्या आप महाविद्यालय की प्रगति हेतु योगदान देना चाहते है
914 responses

- Yes
- No
- Maybe